



## Virginia American Water Announces Annual Spring Hydrant Flushing in Hopewell and Fort Lee Districts

**Hopewell, V.A. – April 13, 2022** – Virginia American Water will begin routine flushing of its water distribution system in the City of Hopewell, as well as the subdivisions of New Birchett Estates, Cedar Creek, Cedar Creek West, Stratford Woods and Mullberry Woods in Prince George County and Fort Lee beginning Monday, April 18. Flushing will take place Monday through Friday between 7 a.m. and 3 p.m. and is expected to be completed by July 1.

During the routine change in disinfectants, some residents may notice a slightly stronger chlorine taste and odor in their drinking water. If you're especially sensitive to the taste and odor of chlorine, we recommend that you keep an open container of drinking water in your refrigerator. This will enable the chlorine to dissipate, reducing the chlorine taste.

This work is an essential part of our system maintenance program and is necessary for customers to continue to receive high-quality water service. Flushing the system helps to clean out any buildup of mineral deposits and sediment inside the pipes. The company also flushes its hydrants to confirm they are operational and to check fire flows in the system. The process of flushing involves simultaneously opening fire hydrants in a specific area to create increased water flows.

### Tips for Customers During Hydrant Flushing

If customers experience temporary water discoloration, Virginia American Water recommends running the cold water until it is clear. The following steps are also encouraged:

- Store a large bottle of water in the refrigerator for drinking.
- Check for discolored water before using the washing machine or dishwasher.
- If water pressure or water volume seems low after flushing has been completed, check faucet screens for trapped particles.
- Watch for flushing crews -Please use caution when driving through an area where crews are working.

### About Virginia American Water

Virginia American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water services to approximately 350,000 people. For more information, visit [www.virginiaamwater.com](http://www.virginiaamwater.com) and follow Virginia American Water on [Twitter](#) and [Facebook](#).

### About American Water

With a history dating back to 1886, American Water (NYSE:AWK) is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,400 dedicated professionals who provide regulated and regulated-like drinking water and wastewater services to more than 14 million people in 24 states. American Water provides safe, clean, affordable and reliable water services to our

customers to help keep their lives flowing. For more information, visit [amwater.com](http://amwater.com) and follow American Water on [Twitter](#), [Facebook](#), and [LinkedIn](#).

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